

## Find a Dentist – Steps to Help you find an in-network BlueCare Dental PPO Provider

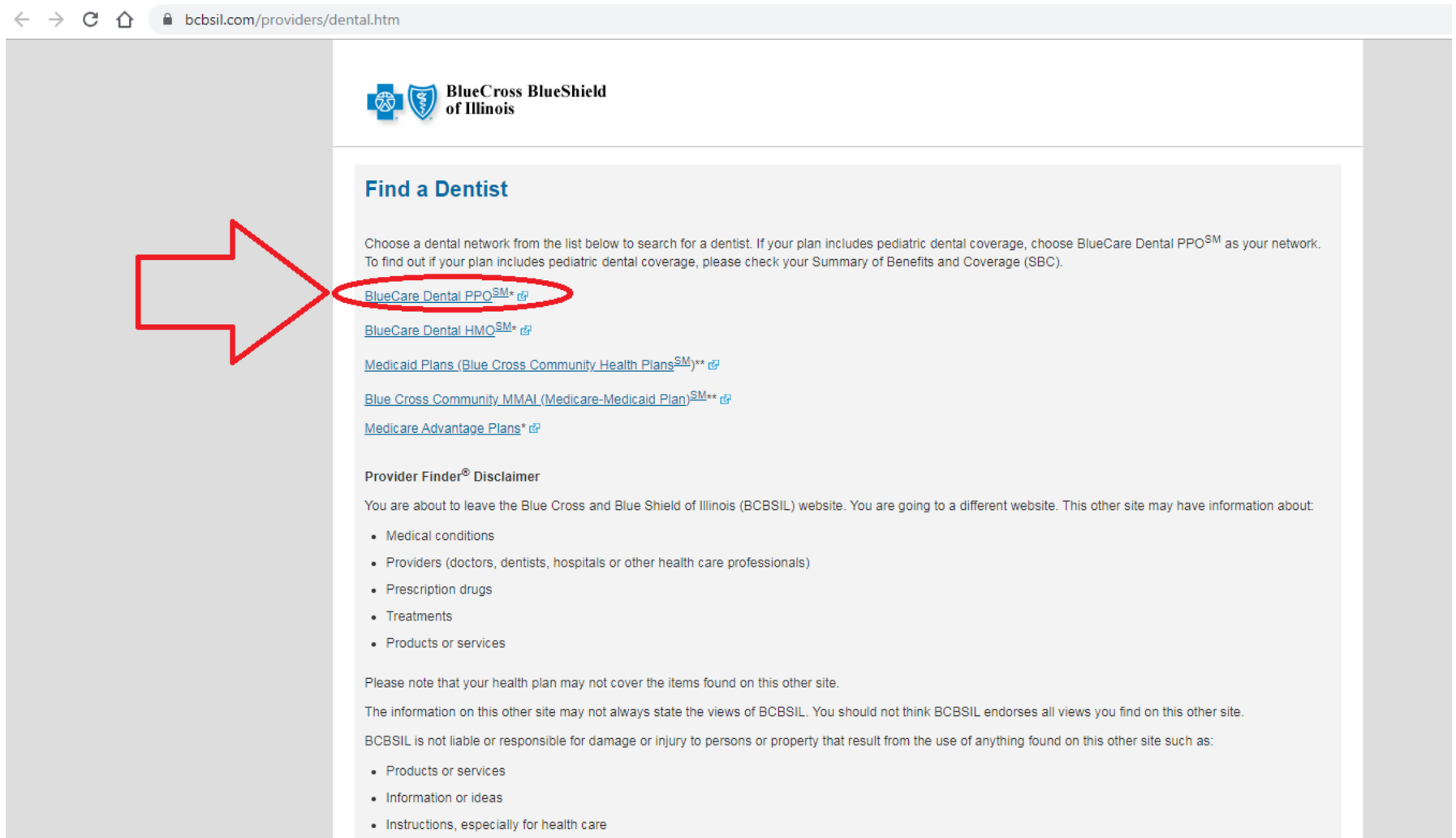
- 1) Access the following website - <https://www.bcbsil.com/>
- 2) While on this site, click on the box “Find a Doctor or Hospital”

The screenshot shows the homepage of the BlueCross BlueShield of Illinois website. At the top, there is a navigation bar with links for 'Welcome', 'Employers', 'Producers', 'Providers', 'Company Information', 'Feedback', 'Language Assistance', and 'En español'. Below this is a search bar and a profile icon for 'Ask IVY SM', our virtual assistant. The main navigation menu includes 'Insurance Basics', 'Shop Plans & Products', 'Find a Doctor or Hospital' (circled in red), 'Member Services', and 'Sign Up or Log In'. The main content area features a large banner with the text 'Health Care Coverage You Can Depend On' and a sub-headline 'Now more than ever, quality health care coverage is important. Let us help you find the right plan.' To the right of the banner is a 'Member Login' form with fields for 'User Name' and 'Password', a 'Log In' button, and a link for 'New User? Register Here'. At the bottom, there are three blue buttons: 'Individual & Family Browse Plans', 'Medicare Browse Plans', and 'We're Here for You Get One-on-One Virtual Help'.

3) On the next webpage, on the left side of the page, please choose the “Find a Dentist” link

The screenshot shows the website [bcbsil.com/find-a-doctor-or-hospital](https://bcbsil.com/find-a-doctor-or-hospital). The navigation bar includes links for Welcome, Employers, Producers, and Providers. The main header features the BlueCross BlueShield of Illinois logo, the Ask IVY virtual assistant, and a search bar. A secondary navigation bar contains links for Insurance Basics, Shop Plans & Products, Find a Doctor or Hospital, Member Services, and Sign Up or Log In. The left sidebar, titled 'FIND A DOCTOR OR HOSPITAL', lists several options: Know Your Network, Tips to Find a Doctor or Hospital, **Find a Dentist** (highlighted with a red circle and a red arrow), Blue Distinction® Specialty Care, and Virtual Visits. Below this is a 'Quick Links' section with links for Get a Quote, Where You Go Matters, and Why Choose Us. The main content area is titled 'Find a Doctor or Hospital' and includes a search prompt: 'Search for doctors, hospitals, pharmacies, urgent care and more.' It features two columns: 'Member Login' and 'Guest Search'. The 'Member Login' section describes the benefits of logging in and lists three bullet points: 'Doctors in your plan network\*', 'Doctor reviews and ratings', and 'Cost estimates'. The 'Guest Search' section explains that non-members can still search and provides a 'Step-by-Step PDF' link. At the bottom of the 'Guest Search' section is a 'Search as Guest' button.

4) On the Find a Dentist landing page, choose “BlueCare Dental PPO”



bcbsil.com/providers/dental.htm

**BlueCross BlueShield of Illinois**

### Find a Dentist

Choose a dental network from the list below to search for a dentist. If your plan includes pediatric dental coverage, choose BlueCare Dental PPO<sup>SM</sup> as your network. To find out if your plan includes pediatric dental coverage, please check your Summary of Benefits and Coverage (SBC).

- [BlueCare Dental PPO<sup>SM</sup>](#)
- [BlueCare Dental HMO<sup>SM</sup>](#)
- [Medicaid Plans \(Blue Cross Community Health Plans<sup>SM</sup>\)](#)
- [Blue Cross Community MMAL \(Medicare-Medicaid Plan\)<sup>SM</sup>](#)
- [Medicare Advantage Plans](#)

**Provider Finder<sup>®</sup> Disclaimer**

You are about to leave the Blue Cross and Blue Shield of Illinois (BCBSIL) website. You are going to a different website. This other site may have information about:

- Medical conditions
- Providers (doctors, dentists, hospitals or other health care professionals)
- Prescription drugs
- Treatments
- Products or services

Please note that your health plan may not cover the items found on this other site.

The information on this other site may not always state the views of BCBSIL. You should not think BCBSIL endorses all views you find on this other site.

BCBSIL is not liable or responsible for damage or injury to persons or property that result from the use of anything found on this other site such as:

- Products or services
- Information or ideas
- Instructions, especially for health care

5) Click one of the available radio buttons and enter the appropriate search criteria and then click “Search”



:: Provider Finder<sup>®</sup> ::

**Find a PPO Dentist within the United States**

- Search by Saved Searches
- Search by Name
- Search by Location
- Search by County
- Search by Center Name

Choose one of the radio buttons to continue your BlueCare Dental PPO Provider Search and fill in the information you want to use to find your Provider

**Find a Dentist outside of the United States**

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Provider Finder

Find a PPO Dentist within the United States

Search Results:

Your search for last name "smith" provider in IL returned 66 providers. To get more detailed information on each provider, please click on the Provider's Name in BLUE.

If you do not see your dental provider listed here, please click here to Nominate a Provider.

- New Search Save Search PDF Print E-mail

Table with 4 columns: Name / Address, Phone, Specialty, Map & Directions. Contains search results for Michael Smith dentists.

- 6) The next page will be the Search Results page. a. On this Search Results page you can:

- i. Start a New Search [New Search button]
ii. Save the Search [Save Search button]
iii. Create a PDF [PDF button]
iv. Print the results [Print button]
v. E-mail the results [E-mail button]

7) By utilizing a BlueCare Dental PPO Provider found during this search, you should be able to receive in-network services when seeing one of the provider's in that search list.